



DLK CASE STUDY

Business Requirement Specification for a Central Regulatory System



AT A GLANCE

Client Challenges

- Client wanted to automate their client facing processes and introduce electronic record keeping.
- They required a Business Requirements and System specification for an integrated Central Regulatory System.

Outcomes

- DLK Group provided a Business Requirements Specification and Functional and Non-Functional Requirements for the proposed system.
- A detailed roadmap and recommendations for the procurement, implementation and adoption of the proposed Central Regulatory System was provided.

THE BRIEF

To expedite the work of a Modernization Programme that aims to adopt a fit for purpose Central Regulatory System. There was also a requirement for the development of clear functional and non-functional requirements in line with already defined business process for operational business units.

SOLUTIONS

DLK Provided ICT Consulting Services including:

- Building a "To-Be" Business Requirements Specification for the proposed Central Regulatory System.
- Engaging and collaborating with key stakeholders to build the proposed specification.
- Recommended a process-centric business process model
- Providing a detailed Functional and Non-functional Specification, and a high level System Specification, including Key Performance Indicators.
- Provided a comparative analysis of potential fit-for-purpose systems currently available.
- Built a roadmap for procurement, implementation and adoption of the new system.

DLK REFLECTION

"It was a pleasure working on this important project. We are confident that the work that our team completed has provided a clear and comprehensive specification for the system to be procured."



"I recommend DLK Group as a suitable and reliable service provider to undertake a project of a similar nature without reservations."

Client CIO