DLK CASE STUDY

ICT Project Management Services provided for the National Treasury Department of South Africa



Project Management Professional Services

CLIENT: SOUTH AFRICAN NATIONAL TREASURY



The Brief

Various ICT Projects within the National Treasury Department required end-to-end project management. DLK was tasked to provide services to manage those projects from initiaion until close, through application of the project management principles and the Framework that governs the National Treasury ICT methodologies.



The Solution

DLK provided ICT services in the form of Project Mangagement, Business Analysis and Application Development services, which were integral in the successful completion of the overall project and helping the National Treasury Department achieve their goals. DLK delivered the following:

Project Management Services:

- Facilitating project planning processes and producing the Project Charter
- Monitoring and controlling all project activities to ensure successful delivery of objectives, all within budget, scope, time and quality
- Participation in Project Change and Communication Management
- Project Reporting and Stakeholder Management

Business Analysis Services:

- Software Development Lifecycle Design (SDLC) based on Agile methodology
- Facilitating stakeholder workshops
- Communicating functional, non-functional and design requirements between business units and technical designers
- Identifying key business requirements
- · Performing business analysis and reporting

Application Development Services:

- Troubleshooting and developing workflows
- Developing phase 2 of the E-Recruitment platform



DLK Reflection

DLK was honored to provide key ICT services for the National Treasury and bring essential value and guidance to their ICT projects.



"We were fully satisfied with the services provided by DLK."

JOE PHAGO

National Treasury

