



DLK CASE STUDY

City of Cape Town: Data Volume Management (IS & T)



AT A GLANCE

Client Challenges

- Reduce the system SAP ECC6 to convert to a Unicode Conversion

Outcomes

- Database reduced by more than 50%

THE BRIEF

DLK delivered a Data Volume Management Solution for the City of Cape Town. This was delivered over a period of 24 months with a team of SAP Solution experts.

SOLUTIONS

DLK delivered the following:

- Documents Project Charter
- Project Initiation Document
- Record of Decisions for HR
- SAP Office Document
- DVM Handbook
- Blueprint
- Finance
- Cut Over Plan and Closure Report
- System deletion for HR



The work delivered was of a quality standard.

City of Cape Town

PROJECT MANAGER REFLECTION

"As any project, not everything goes as plan; however all the approved items were selected and database reduced by more than 50%" - Rookaya Essop