



DLK CASE STUDY

City of Cape Town: Events Management System



AT A GLANCE

Client Challenges

- Improve service delivery of Events Department - Application and Management system that allows for the inclusion of all relevant role players

Outcomes

- Phase 1 and Phase 2 of the project has been successfully delivered.

THE BRIEF

The main objective of this project is to enable the Events Department to improve service delivery through the introduction of an online/electronic events support application and management system. A system that allows for the inclusion of all relevant role players, both internal and external to the City.

SOLUTIONS

The following was delivered:

- Phase 1 - Planning stage was successfully delivered
- Phase 2 - Blueprint has been completed
- The software Build is currently in progress



Sponsor and client Project Manager expressed satisfaction with the planning and execution of the project team to date - with all three contractors being DLK resources.

City of Cape Town

PROJECT MANAGER REFLECTION

"A good team. The support from DLK has been awesome. I would contract with DLK again any time!" - Mark Dare