

DLK CASE STUDY

DLK was engaged to develop and implement an RFID asset tracking system for the Robben Island Museum. We provided the museum with a solution to manage and secure their heritage assets.



Supply and Implementation of a RFID Asset Management System for Robben Island Museum

CLIENT: ROB BEN ISLAND MUSEUM



The Brief

Robben Island Museum needed a way to track and secure the museum's Heritage Assets. These included artifacts, documents and other historical items. Their solution was to engage DLK as a service provider to implement and maintain a Radio Frequency Identification (RFID) asset management system to keep track of their Heritage Assets. DLK was awarded the tender by RIM to ensure that Heritage Assets were preserved and properly accounted for in terms of the international best practices for collection management.



The Solution

DLK developed and installed an RFID asset management system for the museum to track and secure their heritage assets. We supplied RFID tags of various sizes and materials to be affixed to the Heritage Assets. We provided people to help affix the RFID tags onto their assets and provided staff with training on how to use the RFID system. DLK provided maintenance and system support on the RFID system for 1 year following the completion of training and installation.



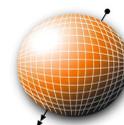
DLK Reflection

The project was a challenge for everyone due to the multiple stakeholders involved as well as this being DLK's first project involving RFID. The project forced us to think "outside the box" with regards to how to properly manage and maintain an RFID system as well as how to affix RFID tags onto various Heritage Assets as many of them were made of different materials. Overall, despite the initial difficulties, I am proud of everyone involved in the project and would like to thank the Robben Island Museum for giving DLK the opportunity to work on this project.



The work done was satisfactory and of a quality standard

Robben Island Museum



DLKGROUP
A CULTURE OF EXCELLENCE